

Certificate III in Hospitality – SIT30713

Service Industries Selected Units only

Certificate III in Hospitality provides participants with a suite of skills they need to work in the hospitality industry. Participants are trained in the "service cycle" and learn everything from setting tables, to seating customers, to taking orders, to serving drinks, serving plates of food, clearing tables and finalising the customer account and then everything in between.

Participants learn how to coach other staff in job duties, how to manage a food safety plan and get an understanding of the demands of management.

Competencies: A total of fifteen (15) units of competency must be achieved for the full certificate (7 core and 8 elective). We are delivering four units as an introductory course.

National Code	Unit Name**	Nominal Hours
CORE (4/7)		
BSBWOR203	Work effectively with others	15
SITHIND301	Work effectively in hospitality service	110
SITXCCS303	Provide service to customers	25
SITXHRM301	Coach others in job skills	20
** Sample of units which may be subject to change		Total Hours: 180

Course pathway on completion:

- Traineeship or apprenticeship
- Employment in organisations such as restaurants, hotels, coffee shops, clubs or cafes.